

Access Statement for 'Agapanthus' Self Catering Accommodation

Introduction

The following is a summary of the self catering provision we make for guests on the upper floor of our house, 'Eastbank'.

Our website/brochure has both internal and external photographs of the property. If you have any specific questions please feel free to contact us and we will endeavour to help (post, telephone and email details below).

Arrival on the Islands

- o The ferry company does not normally allow visitors to the Islands to bring their own cars but taxis are widely available.
- o We are a five minute taxi ride away from the Quay for visitors arriving by ferry.
- o A local carrier can deliver guest luggage for a small fee for those choosing to walk from the Quay. A map will be provided if you are planning to make the 20-30 minute journey on foot. The coastal path is the shortest route (20 minutes). The road route takes 10 minutes longer.
- o We are a five minute ride away from the airport for visitors arriving by airplane or helicopter. Pre booking is not required if using their shuttle bus services.

Arrival

- o The house is accessed via our 30 metre graveled driveway and down an 8 metre concrete ramp. The ramp is lit at night.
- o There is no street light provision outside of Hugh Town (a 15-25 minute walk) and guests may need a torch if out after dark.
- o Guests are met on arrival, shown into the accommodation, and the facilities explained.
- o Assistance with luggage is always offered to guests.
- o A bell is provided in the entrance hall to call for assistance at other times.

Main Entrance

- o The main entrance has a 15cm high threshold into the entrance hall which we share with our guests.
- o A door separates our own private accommodation from the shared entrance hall.
- o A standard carpeted staircase (13 steps) leads up from the shared entrance hall into Agapanthus' open plan lounge/dining/kitchen. It is a light and airy space with views to the west over St Mary's harbour and to the east over the Lower Moors nature trail.

General (Internal)

- o The lounge and dining area has fitted carpets and the kitchen has a vinyl floor.
- o There are no public areas accessible to guests on the ground floor of the house.
- o There are no WC facilities other than in guests' own en-suite shower room.

Kitchen

- o Has a range of modern units with stainless steel sink, ceramic hob, large capacity conventional oven/grill/microwave, fridge, kettle, toaster and a good range of cooking utensils, cutlery, crockery, glassware etc..
- o Work surface height in the kitchen is 90cm.

Lounge/Dining

- o The rectangular dining table has under space height of 63cm. There are four chairs without arms.
- o Lounge seating comprises two low backed two seater sofas.
- o The TV and DVD player are on a low level bookcase.
- o Furniture is flexible and can be moved on request.

Bedrooms

- o Door openings are 74cm.
- o Each bedroom has a double wardrobe, chest of drawers and bedside cabinets. Other facilities include a digital television, clock/radio and hairdryer.
- o Carpets are all fitted short pile and there are no loose rugs.
- o Lights are fitted with low energy bulbs with one central overhead light and two wall mounted bedside reading lights.
- o 'Sea View' room has a double bed with good access from both sides.
- o 'Country View' room has two standard single beds which can be positioned apart, with good access from all sides, or linked as a superkingsize bed.
- o A sloped ceiling on one side of each room reduces headroom either side of the window recess (see website/brochure photo) but does not restrict access to the beds.

En-suite Shower-room & WC

- o Door openings are 74cm and doors open inward with wide access to shower cubicle, washbasin and WC.
- o The shower cubicle is 90cm x 90cm and has a step/edge of 14cm high.
- o The washbasin has a pedestal and is 80cm high.
- o The WC height is 40cm and has space of 40cm on one side and 65cm to the other, but with restricted headroom (sloping ceiling) on that side.
- o Good colour contrast of floors and white sanitary ware.
- o Electric towel radiator to left of door, central heating radiator to right of door.

Laundry

- o Smaller items can be dried on the electric towel/radiator in the shower rooms or line dried outside in the garden. The variable height rotary line dryer is in the lowest area of the garden and is accessed via level and ramped paths.

Grounds and Gardens

- o Eastbank is situated on a steeply sloping site. Large areas have been terraced and the gardens created are accessible by various gravel/flagged/concrete paths with some sitting areas being accessible without using steps. The large decked seating areas have a 13cm step up on to them.

Additional Information

- o No smoking is allowed anywhere on the premises.
- o Guests are asked to leave outdoor footwear in the entrance hall and bring alternative shoes/slippers to wear in the guest accommodation.

Contact Information

- o Post: Mrs. L Roberts, Eastbank, Porthloo, St Mary's, Isles of Scilly, TR21 0NE.
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Your feedback is welcomed to help us continuously improve. We are happy to receive comments by post, telephone, or email.

Please telephone 01720 423695 if you require a copy of this in larger print.